

Long-Term Care Homes Quality Inspection Program

Ministry of Long-Term Care
Long-Term Care Inspections Branch

March 2021

Making a quality difference for Ontario's long-term care home residents

Inspection Protocols - Updates for March 2021

Due to **earlier** legislative amendments to the *Long-Term Care Homes Act, 2007* (LTCHA) and *Ontario Regulation, 79/10* (O. Reg. 79/10), changes to **three** inspection protocols (IPs) have been completed.

Changes to IPs include:

- Admission and Discharge IP
- Sufficient Staffing IP
- Training & Orientation IP

Here is a summary of the changes you will see:

Document Title	Summary of Changes
Home-Related - Inspector Initiated IP's	
Admission and Discharge	<p>What's new:</p> <ul style="list-style-type: none"> • Part C: Discharge of a Resident - In the case of a pandemic, a licensee of a long-term care home shall discharge a long-stay resident if the resident or the resident's substitute decision-maker provides a written request to be discharged because of the pandemic. Reference: r. 147(1)
Home-Related - Triggered	
Sufficient Staffing	<p>What's new:</p> <ul style="list-style-type: none"> • Under Definition: <ul style="list-style-type: none"> ○ 24-hour nursing care - exceptions: For all homes, in the case of a pandemic... ○ Exemption, small homes at hospitals. • Question #6: Added that this does not apply during a pandemic. <p>What's revised:</p> <ul style="list-style-type: none"> • Under Definition: <ul style="list-style-type: none"> ○ Updated definition for small home exemptions to s. 8(3) and (4) to reflect the regulation more clearly.
Home-related – Inspector Initiated	
Training & Orientation	<p>What's new:</p> <ul style="list-style-type: none"> • Added note to Question #1 outlining the training requirements during a pandemic.